

Newsletter September 2025



Dear Member.

I hope you've had a lovely summer!

Looking ahead to autumn, we've got the annual meeting and networking event to look forward to, as well as our member satisfaction survey make sure to keep a look out in your inbox for details about these.

We continue to collaborate with the and CRiS and are currently looking at the possibility of adapting current CRiS vin chip tags to work alongside access control systems. The NCC are also working with local police forces to carry out police training at CaSSOA sites.

Please take a minute to log into the members area on the CaSSOA website and check your site listing is up to date, as well as checking all the membership benefits your entitled to.

And, as always, please get in touch if you have any questions or feedback.

Kind Regards, Becci Bailey CaSSOA Director



Becci Bailey CaSSOA Director



Rebecca Marriott CaSSOA Administrator

Member Workshops

Upcoming workshops

Thursday 18th September - Cyber Security (Citation)
Thursday 2nd October - Public Liability Insurance (Compass)
Thursday 16th October - Pest Control (BASF)

All at 10:30 am via Teams.

Please email enquiries@cassoa.co.uk to secure your place.

Reviews of previous workshops can be found in the website members area.

DTM Legal - Contracts & Disputes
Appeal Business Rates
Stora - Site Management Software
DTM Legal - Inheritance Tax & Succession Planning
Citation - 2025 Employment Law Changes
Caravan Crime & What You Can Do
Smarter Technologies - Electricity Provision on Site
SECOM - Site Survey Process & FAQ
CCTV & Monitoring - New Technology & FAQ

CaSSOA Annual Meeting & Networking Event 2025 Tuesday 4th November Nottingham Belfry Hotel

It's nearly time for our annual meeting and networking event!

I would encourage you to attend to not only to benefit from the speakers we've got lined up but also to meet other CaSSOA members.

Confirmed speaker topics include succession planning, employment law changes, and AI, automation and remote management within storage businesses. There will also be an update from CaSSOA and lunch provided.

Look out for the invite arriving in your inbox.

Insurance

Insurance is crucial for caravan storage businesses, offering protection against unexpected events and assurance to customers. Here are some of the types of insurance you need to consider:

Property Insurance

Public Liability

Business Interruption

Cyber Liability

Employers Liability

Protects the physical assets of the business (buildings, contents) against damage from fires, floods and other disasters.

Covers legal fees if the business is sued for issues like accidents or injuries. We recommend a minimum of £5m cover.

Provides compensation for lost income and operating expenses if the business must temporarily close due to a covered event

Important for businesses that store customer information electronically

Covers the costs of employee claims for illness or injury caused by their work due to employers' negligence.

We recommend a minimum of £10m cover.

Your insurance policies should be tailored to the specific needs of your business and must go hand in hand with your security provision. Security measures help to decrease incidents whilst insurance provides a recovery path for unforeseen events.

Recommended Suppliers

Head over to the recommended suppliers page in the members area of our website to find trusted companies providing CCTV, monitoring, IT solutions and more.

If there's a business you've used, whether it be a fencing contractor, a CCTV or lighting provider, or even a builders merchant, we'd like to know

Please email enquiries@cassoa.co.uk with the following details:

- Supplier Name:
- Nature of Business:
- What service / product did you receive?

Get In Touch www.cassoa.co.uk enquiries@cassoa.co.uk

Employment Law Changes

In October, the new Employment Rights Bill set out the biggest upgrade to workers' rights in a generation, with over 28 key employment law reforms. As an employer, you need to be aware of the key points:

- Unfair dismissal rights from day one
- Review recruitment, induction, probation processes and contracts
- Statutory sick pay
- Zero hour contracts
- Tribunal time limits
- Flexible working
- Worker Protection Act 2023
- Parental, paternity & bereavement leave
- Union reforms

If you missed the online workshop about the employment law updates, download the presentation below for more detail.

Employment Law Presentation

Legal Helpline

As a CaSSOA member, you benefit from access to a 24/7 legal and HR advice helpline and various online resources provided by Arc Legal Group. To access this service call 029 2115 8155 & quote your CaSSOA site reference.

Member Community Forum

The CaSSOA Community Forum has recently been updated and now includes topics such as business rates, planning, security alerts and business' for sale. There's even a number local group chats so you can reach other members in your area.

To use the forum, log into the members area on the CaSSOA website and select Forum from the menu on the right hand side.



HOW TO IDENTIFY A STOLEN CARAVAN

Watch our brief training video to learn how you can identify whether a caravan is a clone (stolen or not) - without a

- 360 check & signs of crime (damage to windows, locker damage, door, wheel arch, hitch lock)
- Formal Identification stamped in number and chassis plate unique 17 digit number
 VIN Chip marking security system Tamper-evident labels with secure QR codes.
 UHF RFID chip scanning demonstration of scanners used by law enforcement.



Public Liability Insurance News and Updates □ Fire Safety 0 Portable Fire Extinguishers □ CRIS Checks II CaSSOA Community Watch Forum D Membership FAQ's □ Membership T&Cs □ Recommended Suppliers Site Security Health Checks Member Recognition Awards □ Business Rates Advice Legal Advice D Online Workshops HR & Health & Safety Support @ Regional Member Groups @ Sites For Sale