

CASSOA – Security Webinar - June 2025



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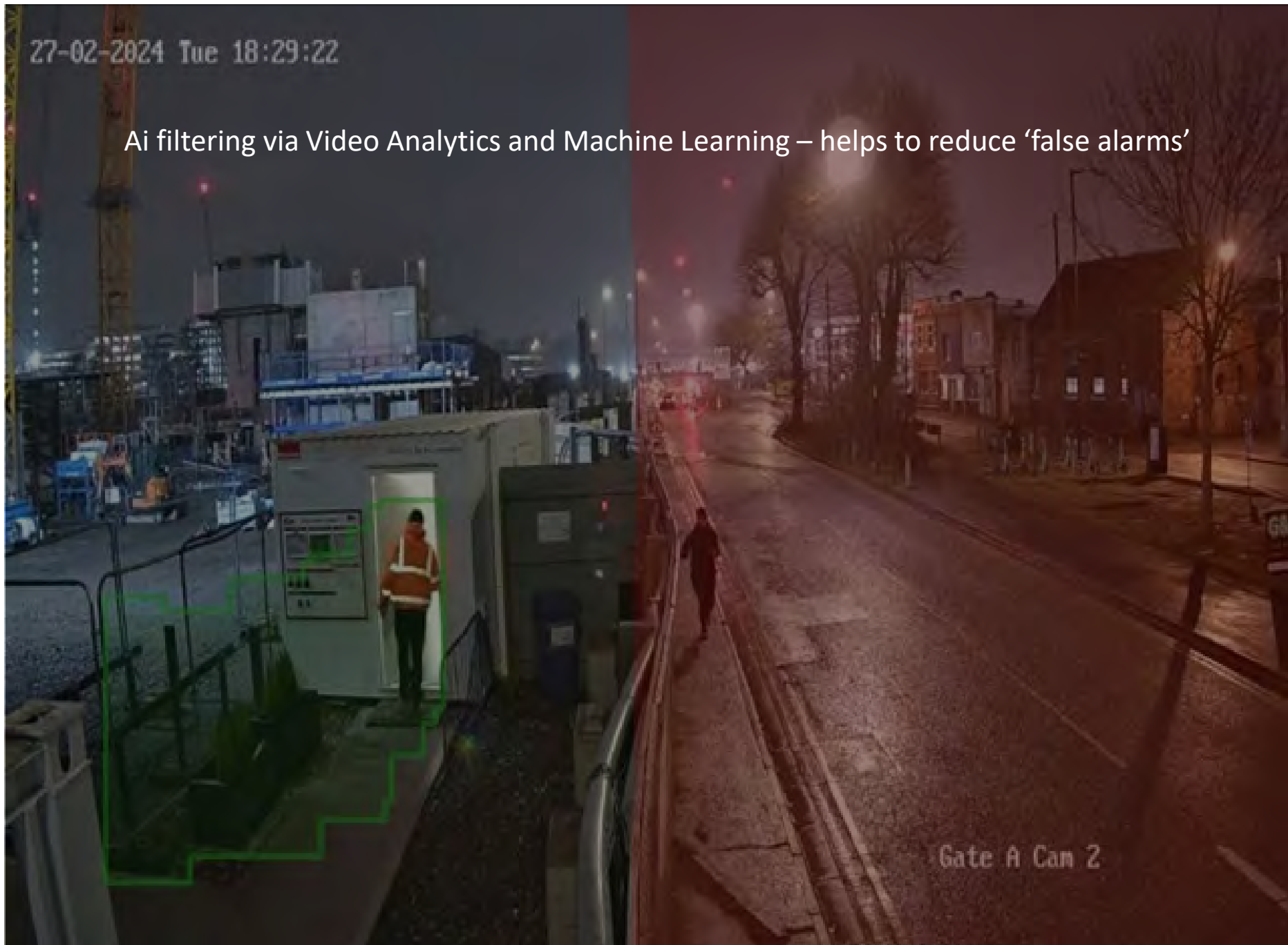
Who are we and why are we involved in the storage sector/s?

What am I here to
talk about?
Advancements in
CCTV and
Monitoring to
protect your sites.



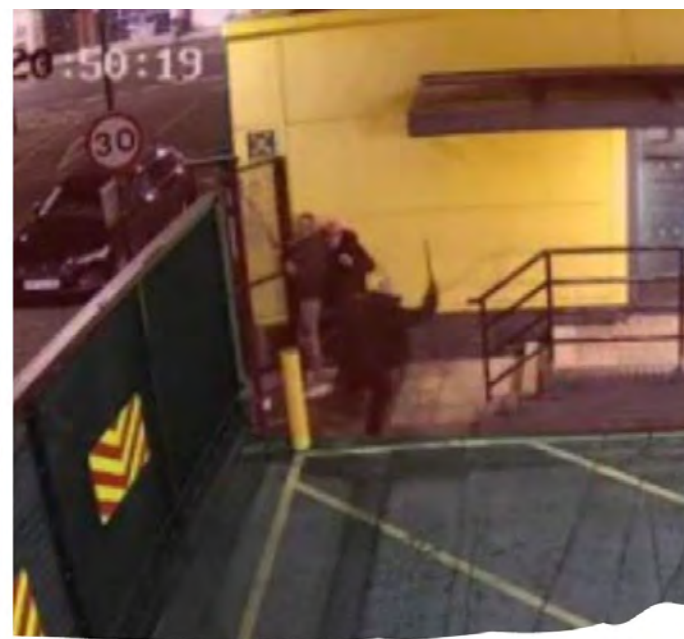
27-02-2024 Tue 18:29:22

Ai filtering via Video Analytics and Machine Learning – helps to reduce ‘false alarms’





Human detection Ai



Arriving on site

CCTV AI – arriving on foot

CCTV AI
Face coverings
and caps

A CCTV camera still image showing a person walking away from the camera in a hallway. The person is wearing a dark jacket, dark pants, and white sneakers. A yellow rectangular box is drawn around the person, indicating they have been detected by the AI system. The background shows a hallway with a fire extinguisher on the wall and a yellow handrail.

ous Activity Self Storage Alert !

2024-02-28 07:25:20

Vehicle Filters and Analytics – on site ANPR, off site
schedules and triggers

Camera 1



Create 'zones' on roofs and
in sterile areas

PA Systems and
Speakers to deter
criminals and to
speak with
customers on site



Thermal image cameras for detection – has uses and limitations – shouldn't be seen as a replacement for perimeter fencing or to mitigate vs more cctv coverage



Suspicious Activity Report

Incident Details:

Nature of Incident:	Suspicious Activity	Date of Incident	11/06/2025
Time of	21:31	Report Number	N/A
Client Contacted	Keyholder	Type of Business Container / Self	Self-Storage
Reporting	RL	AO (County,	
Resolution		Date Report	11/06/2025

Information / Events:

Received activation of individual dressed up all in black coming into site once a vehicle had left.

The individual then climbs onto one of the storage units and slightly moves Camera 2. Once this is actioned, they walk off site into the passenger side of a white vehicle which was parked outside at the time waiting.

Imagery:



Information / Events:

CCTV activation at 05:05 of a man acting suspicious walking down a row of units before seeing a CCTV camera and quickly running out of camera view.

DSOC monitored the cameras and saw the man again slowly walking down the row of units looking at them and the locks. A tannoy announcement was made to deter the man who quickly ran to the end of the row of units off camera again.

DSOC monitored the cameras again looking for the male. Risk Management Security Services were called to attend site as DSOC could not see the guard who is stationed on site. After calling Risk Management Security Services the man appeared on camera again trying to force open unit doors. Police were immediately called to attend and another tannoy announcement was made to try and deter the man again.

As Security and police were en-route the man climbed on top of a row of units to tamper with one of the CCTV cameras and attempted to open units from the top. Police stayed on the phone to allow DSOC to keep providing Police with live updates about the man's actions and position.

Risk Management Security Services arrived before police and approached the main gate. It was then the on-site guard appeared from his car parked on site just next to the main gate. DSOC had made multiple tannoy announcements addressing the man's illegal actions, yet the guard had stayed in his car not taking action seeming to either ignore the tannoy announcement or not hear them somehow.

Police arrived as the man moved himself to the end of the row of units standing on top of a large bin. DSOC updated police as they entered the site. On site security tried to claim there was no one on site as DSOC was actively looking at the male stood on site at the end of a row of units. DSOC guided police to the male and as police spotted the male he ran off jumping over the fence of the site into a woodland area at the back of the site.

Police pursued the man off site and DSOC stood down.

Imagery:



2. History of Events:

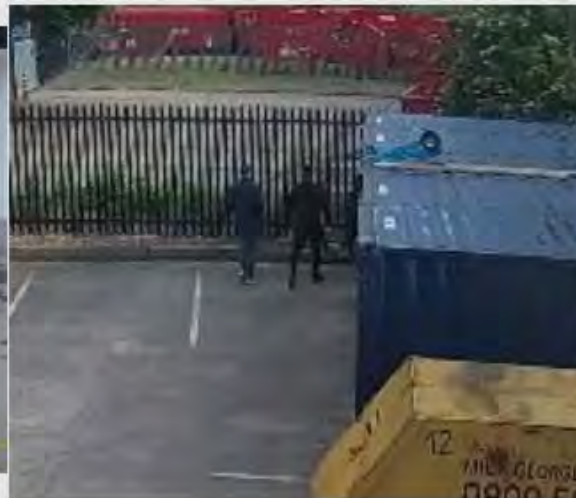
CCTV Activation of 3 individuals walking into site on foot, covering faces towards camera with hands.

Individuals entered loading bay and fit previous description provided.

Police contacted and advised on site, dispatched and provided Nissan reg in case it is in the area.

Alpha-One dispatched to meet police at the store.

3 individuals seen leaving site via loading bay and going behind blue containers in rear yard.



Focus on good CCTV coverage and what your existing cctv system is capable of. Then consider layers and options thereafter. I always advise for you to talk with your cctv installers and ask them if the system you have is at least capable of Detection and Monitoring.

Additional layers can then be some of the video analytics mentioned, it could upgrades to certain cameras or even to your central recorded. It may mean linking the cctv to an app for you to remote view yourself or it could mean connect your site to a professional monitoring supplier. There are so many additional layers. We have wrapped our services up into a model for both internal self storage facilities and all manner of external storage sites, we can do this for Caravan and Vehicle storage too. It's step by step, do the next right thing.

I have walked you through what can be achieved IF you have the right systems installed and your existing suppliers are happy and focused to work on it. I would say push existing suppliers to help you too.



Self Storage Monitoring

AN EXCEPTIONAL LEVEL OF PROTECTION 24/7



DSOC monitor a wide range of security systems within Self Storage

- Fire Alarm Monitoring
- Intruder Alarm Monitoring
- CCTV Monitoring
- Panic Alarm Monitoring
- Customer Room Alarm Monitoring
- Lone Worker Protection
- Out of hours call handling
- Advanced Access Control Monitoring
- Guard Response Services

Tailored. Trusted. Together.



Our Self Storage Customers include the above

Integrated with all leading solution providers

Please do not be too alarmed or worried about the content within these slides. We are preventing far more crimes than not. We are also seeing an incredible amount of development and progress, more so in mindset, from Storage operators. Other sectors, such as Retail, are doing far less to protect their sites. We are now monitoring over 700 Self Storage facilities/sites in the UK and we see the crime patterns and behaviours very clearly. It is by no means a sure thing to catch these 'up to no good' 'bad guys' but we can all certainly do our bit.

If you 'do what you can with what you have' then I am sure you'll be in a better place than most when it comes to security and crime prevention. We help storage owners every day, we can create a solution between us which is at least one step forward vs where you currently are.

Any questions, please do get in touch ant@dsoc.uk

