



CaSSOA
THE CARAVAN STORAGE
SITE OWNERS' ASSOCIATION

Newsletter
January 2025



Happy 2025 and best wishes for the year ahead!

I wanted to take this opportunity to thank you for renewing your membership to CaSSOA, and to remind those who have not already done so that renewal is due by 31 January.

I'm proud to announce that I have been appointed CaSSOA Director alongside Peter Harvey. I hope this demonstrates my dedication to the organisation and ongoing commitment to members.

Going into 2025, we will be launching a new new partnership with Citation, a HR & Health & Safety resource. Further details to come.

Throughout the year we'll also be holding online workshops, and initiating further collaboration with CRiS and the NCC.

Don't forget to log into the member area on the CaSSOA website to check out the benefits and resources available to you. And, as always, please get in touch if you have any questions.

Kind Regards,
Becci Bailey
CaSSOA Director



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CaSSOA Director



Rebecca Marriott
CaSSOA Administrator

Member Workshops 2025

Throughout 2025 CaSSOA will be hosting a series of online workshops covering topics and themes relevant to members.

Workshops will be held via Microsoft Teams and should last around 30 minutes.

DTM Legal - Contracts & Debt Recovery

Thursday 6th Feb - 10:30am

Appeal Business Rates - Business Rates

Thursday 27th Feb - 10:30am

Please email enquiries@cassoa.co.uk to secure your place.

Future workshops will include inheritance tax / succession, lithium battery safety & site processes, google ads and the employment rights changes coming in 2025. Further details about these will follow.

CaSSOA Community Watch Groups

CaSSOA Community Watch is our initiative for CaSSOA members to help prevent crime and share information in your local area.

Email us to sign up to the mailing list for your nearest group.

Laura Hayward - Hilltop Caravan Storage - East Yorkshire

Andrew & Alison Pickering - Spinney Caravan Storage - Staffordshire

Sharon Parfitt-Jones - Blue Self Storage - Cardiff

Keith Rogers - Border Caravan Storage - Cambridgeshire

Nigel Emmence - Additional Self Storage - West Sussex

After you've signed up, your regional contact will email you from time to time with relevant information and alerts.

If you've got anything you'd like to share with your local group, you can simply contact your chosen representative.

CRiS Checks

As a CaSSOA member, if you have concerns about the ownership of a caravan or want to confirm who the registered owner of a caravan on your site is, you can get a CRiS check for free.

Using the 17 digit VIN, a check will show:

- If a caravan has been reported as stolen
- If it has been recorded with outstanding finance
- If it has been written off
- If it is registered to a keeper

If you would like a free CRiS check for any caravan at your storage site, please contact enquiries@cassoa.co.uk



Member Site Surveys 2025

As you should be aware, all CaSSOA Members are required to undergo a site survey every 3 years.

This is to ensure that we have up to date records of security provision and confirm accreditation status.

Capacity	Cost
0-50	£308.70
51-150	£321.30
151-300	£333.90
300-500	£352.80
500+	£371.70

Costs are shown to the left and payment is due 30 days following receipt of survey report.

We will notify those members in early February with further information, and our survey provider SECOM will make contact to arrange an appointment.

Commission Opportunities

There are a number of commission earning opportunities available to you. By telling your customers about these insurance schemes and products, you could earn additional income.

Ceta Insurance (Caravan) - c.£30 per policy

Shield Insurance (Motorhome)
£40 per new business policy / £15 per renewal

Habcheck - £26 per habitation check

Protect My Asset (trackers)
£30 per tracker sold
[Protect My Asset Trackers](#)

Please contact us to sign up for these schemes.

Member Legal Helpline

As a CaSSOA member, you benefit from access to a legal and HR advice helpline and various online resources provided by Arc Legal Group.

The advice line is available 24/7 and allows members to speak to qualified solicitors and professionals who are on hand to help with any legal, HR or tax query.

Advice is available in relation to any area of law, this will include but will not be limited to:

1. Employment law;
2. Commercial disputes;
3. Property law;
4. Landlord and tenant;
5. Contract disputes;
6. Consumer rights; and
7. Tax advice

To access this service simply call 029 2115 8155 and quote your CaSSOA site reference.

Business Rates Appeals

The team of experts at Appeal Business Rates have in-depth knowledge of business rates in caravan storage settings and can help you determine if you are eligible for rates relief.

- No-win-no-fee Business Rates Audit
- Exclusively pay a discount rate of 27% (usually 30%)
- Speedy response to all enquiries



For your free check simply contact Appeal Business Rates on 0333 567 0924
Please make sure you provide your CaSSOA membership number when you call.