

Dear Member,

We hope that you had a lovely Easter and are ready for the season ahead.

2023 surveys are well underway with SECOM and members have also been taking advantage of SECOM support and advice. Further information about this can be found in this newsletter.

We can also update you on the Business Rates and Storage Fees surveys which were carried out earlier this year, and remind you about the NEW CaSSOA Community Watch Scheme.

As always, please get in touch with any questions, comments or feedback.

Kind Regards,  
Becci Bailey, CaSSOA Manager

Becci Bailey  
CaSSOA Manager



Rebecca Marriott  
CaSSOA Administrator



## SECURITY ALERT



If you have an electronic access control system which uses key cards or fobs this may affect you.

We have been made aware that Timpson's (and possibly other retailers) are offering key card & fob cloning services.

If you have an access control system which uses key cards for entry, there is nothing stopping your customers, or others, from getting into a branch of Timpson's and getting a copy made - much like getting a key copied.

Unless you have 2 factor authentication (key card and pin code) this leaves your access system vulnerable to unauthorised persons. Paxton Net2 have been contacted to advice, but at the moment we believe that only old style Paxton fobs can be cloned.

In the meantime, members should be vigilant to unfamiliar persons on site, and consider 2 factor authentication (pin code / finger print) to ensure protection.

## CaSSOA Community Watch

CaSSOA Community Watch is our new initiative for CaSSOA members to help prevent crime and share information in your local area.

We want to help you to feel connected and safe, and by signing up to the group nearest to you, you can receive and share security alerts, communicate directly with other CaSSOA members and ask for advice.

Click below to sign up to the mailing list for your nearest group.

[Laura Hayward - Hilltop Caravan Storage - East Yorkshire](#)  
[Sharon Parfitt-Jones - Blue Self Storage - Cardiff](#)  
[Keith Rogers - Border Caravan Storage - Cambridgeshire](#)  
[Nigel Emmence - Additional Self Storage - West Sussex](#)



After you've signed up, your regional contact will contact you from time to time with relevant information and alerts.

If you've got anything you'd like to share with your local group, you can simply contact your chosen representative.

By subscribing to CaSSOA Community Watch emails you are giving consent for CaSSOA area representatives to contact you. You may unsubscribe at any time

## Industry Surveys

We recently conducted two surveys, asking CaSSOA members to answer questions about storage pricing, and their experiences with Business Rates. Thank you to those who took part. You can view the results of these surveys below.  
*These are confidential documents - please do not share.*

### CaSSOA Storage Sites Business Rates Survey Results



### CaSSOA Storage Sites 2023 Pricing Survey Results



## Regular E-shot Roundup

Every month, we send out a short email with relevant information and updates. If you've missed these, here's a roundup of the most recent topics.

### How old is your CCTV system?

Check out [this advice](#) to make sure that your CCTV system is fit for purpose.



### Do you have electric gates on site?

Are you confident that they're safe and correctly maintained?

As site owner/manager, you have a duty of care to ensure that any gates under your supervision are safe and regularly maintained. Recent surveys have showed a staggering 90% of gates have been shown to be unsafe.

Take a look at this [GateSafe Commercial Premises Guide](#) to gate safety.



### Are your sums insured up to date?

Have you recently added new equipment or facilities, done some refurbishment, or done some refurbishment?

Works like these may mean that your business or public liability insurance needs updating. Your sums insured may need to be reviewed, or you may even be offered a discount if you've increased security.

Get in touch with your provider today!

## SECOM Security Advice

As you may be aware, SECOM are now our sole provider of CaSSOA accreditation surveys.

SECOM are a leading provider of security solutions, have UK wide coverage, and hold a wealth of quality and industry accreditations.



## **As a CaSSOA member, you have direct access to expert security advice from SECOM!**

### SECOM's areas of expertise include:

- Fire alarms and life safety systems
- Intruder alarms
- CCTV cameras
- Access control
- Visual response measures
- Key response services
- Physical security
- Service and maintenance of security systems
- 24-hour monitoring services

**Get in touch with our dedicated contact Ian Barthorpe, if you need any advice or guidance.**

**Advice is completely free of charge with no obligation to purchase from SECOM.**

**T: 07739 594505**

**E: [ibarthorpe@secom.plc.uk](mailto:ibarthorpe@secom.plc.uk)**

### CaSSOA members get:

- 10% off fire and life safety
- 10% off intruder alarm security
- 10% off CCTV systems
- 10% off physical security

**CLICK HERE TO  
EMAIL IAN!**



## **Additional Revenue Opportunities**



At CaSSOA one of our membership aims is to provide you with initiatives to earn additional revenue from commission opportunities that will cover the cost of your membership and survey fees.

Further information is available in the Member's area of the CaSSOA website or get in touch [enquiries@cassoa.co.uk](mailto:enquiries@cassoa.co.uk).

## **Free CRiS Checks for CaSSOA Members**

CRiS is the National Register of UK touring caravan keepers, similar to the DVLA and is recognised by the regulatory bodies, insurance companies and government organisations such as the Driver and Vehicle Standards Agency (DVSA) and the Department for Transport (DFT).

As a CaSSOA member, if you have concerns about the ownership of a caravan or want to confirm who the registered owner of a caravan on your site is, you will now be able to get a CRiS check for free.

**If you would like a free CRiS check for any caravan at your storage site, please contact [enquiries@cassoa.co.uk](mailto:enquiries@cassoa.co.uk)**