

# CaSSOA Members Legal & Human Resources (HR) Solution

As a member of CaSSOA, you automatically benefit from the new Legal & HR Solution. This includes access to a 24/7 advice line as well as legal expenses insurance and online services which will launch 1st January 2018.

The 24/7 legal, HR and tax advice line allows members to speak to qualified solicitors and professionals who are on hand to help with any legal, HR or tax query.

As a member, you will also benefit from legal expenses insurance which will cover costs of representing the business, should you be involved in a legal dispute.

To access this service, you simply call: **029 2115 8155** and quote your CaSSOA membership number. If for any reason you do not know your membership number, please contact Becci Bailey by phone: **0843 216 5802** or email: [enquiries@cassoa.co.uk](mailto:enquiries@cassoa.co.uk).

Please see below and overleaf for more details on your exclusive membership benefits.

## 24/7 Legal, HR and Tax Advice Line

Members have access to a 24/7 legal advice helpline staffed by solicitors providing confidential telephone advice in relation to any legal or tax matter.

In addition, specialist employment solicitors can provide pragmatic and tactical advice in relation to HR and personnel management matters.

## Online HR Resource

Members can access comprehensive online documentation, dedicated to HR and employment law.

Documentation includes know-how guides, precedents and various templates. To view the online documentation, please visit:  
[www.arclegal.co.uk/policyholder-information](http://www.arclegal.co.uk/policyholder-information)

Full details of the Terms and Conditions can be found on the members section of the CaSSOA website.

**029 2115 8155**

TOGETHER WE CAN BEAT CARAVAN THEFT

**[www.cassoa.co.uk](http://www.cassoa.co.uk)**

**CaSSOA**   
THE CARAVAN STORAGE  
SITE OWNERS' ASSOCIATION

# CaSSOA Members

## Legal & Human Resources (HR) Solution

### Legal Expenses Insurance

Member businesses benefit from £100,000 per claim for solicitor representation for a member business in defending a legal action.

The group policy covers the following most common legal disputes, please see below for a brief outline of the significant benefits:



#### Employment and Employment Awards

Professional fees to defend you in a dispute with an employee or ex-employee regarding their contract of employment and /or dispute with a prospective employee that results in civil or criminal proceedings.



#### Property Legal Protection

Professional fees to assist you in protecting your legal rights in civil legal proceedings relating to physical property that either you own or you are responsible for.



#### Attendance Allowance

£50 per day up to a maximum of £1,000 for loss of wages, remuneration or salary of any employee, director or partner required to attend any court, tribunal or hearing.



#### Tax Investigations

Professional fees to represent you during a tax investigation to include representation at an HMRC tribunal or commissioners' hearing and at an appeal against a decision following such a hearing or tribunal.



#### Debt Recovery

Professional fees to recover money and interest due to you from another business for:

- (i) the provision of goods and / or services.
- (ii) professional fees and services.
- (iii) dishonoured cheques.

Remember, if you are ever in doubt or require any legal, HR and tax advice just call the 24/7 Legal, HR and Tax Advice Line on **029 21 157 571**.

This policy and service is administered by Arc Legal Assistance Conditions and/or exclusions may apply. See policy wording for full details.

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