

SECOM COMPANY OVERVIEW



JAN 2021



SECOM Overview



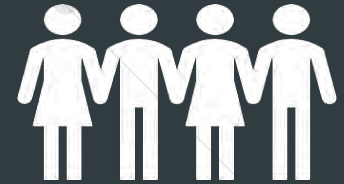
Key Data

- 59-year heritage
- Operations in 19 countries
- Full UK & Ireland Coverage with own field engineering base
- Full accreditations in all aspects of fire & security
- Technology enabled Control & Command Monitoring Centre



- Turnover £60M+
- High Credit Rating – financially stable
- Part of Secom Co Ltd

- 700 permanent staff
- Vetted subcontractor network



- Industry Certifications: NSI Gold; BAFE, SafeContractor, CHAS

- ISO9001 - Quality
- ISO27001 - IS
- ISO14001 - Environmental



Quality & Industry Accreditations



ENVIRONMENT
Applying best practises



SAFETY
CDM compliance as standard



APPROVED
Further safe practice recognition



QUALITY

Quality assured since 1992



INFORMATION
Safely storing and processing
your data



FIRE
Professional fire safety
services



SECURITY
Gold standard from design
through to monitoring



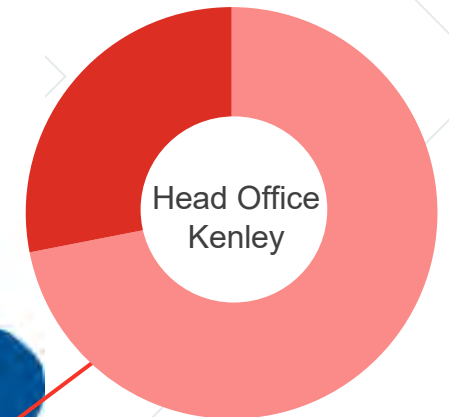
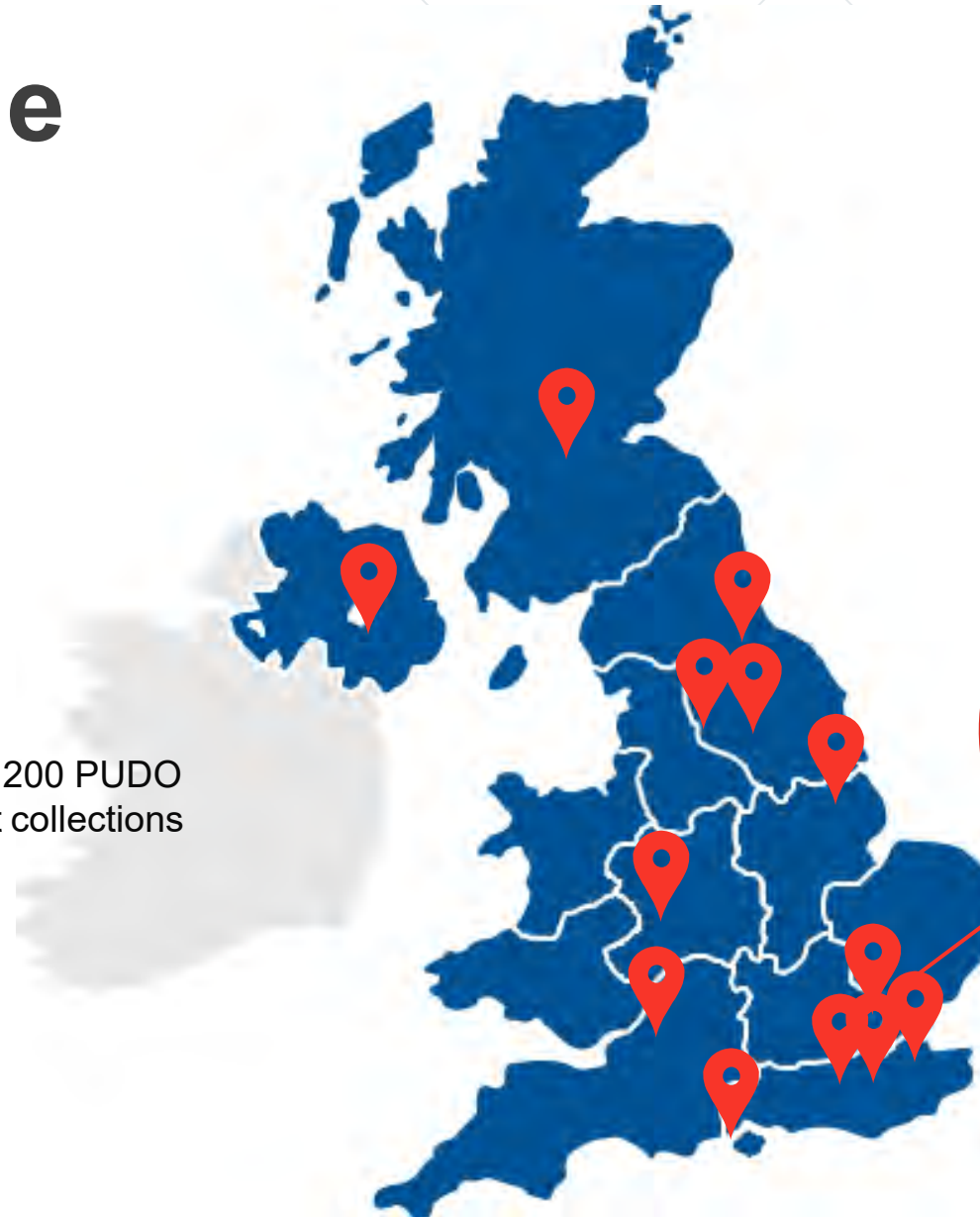
UK-wide Coverage

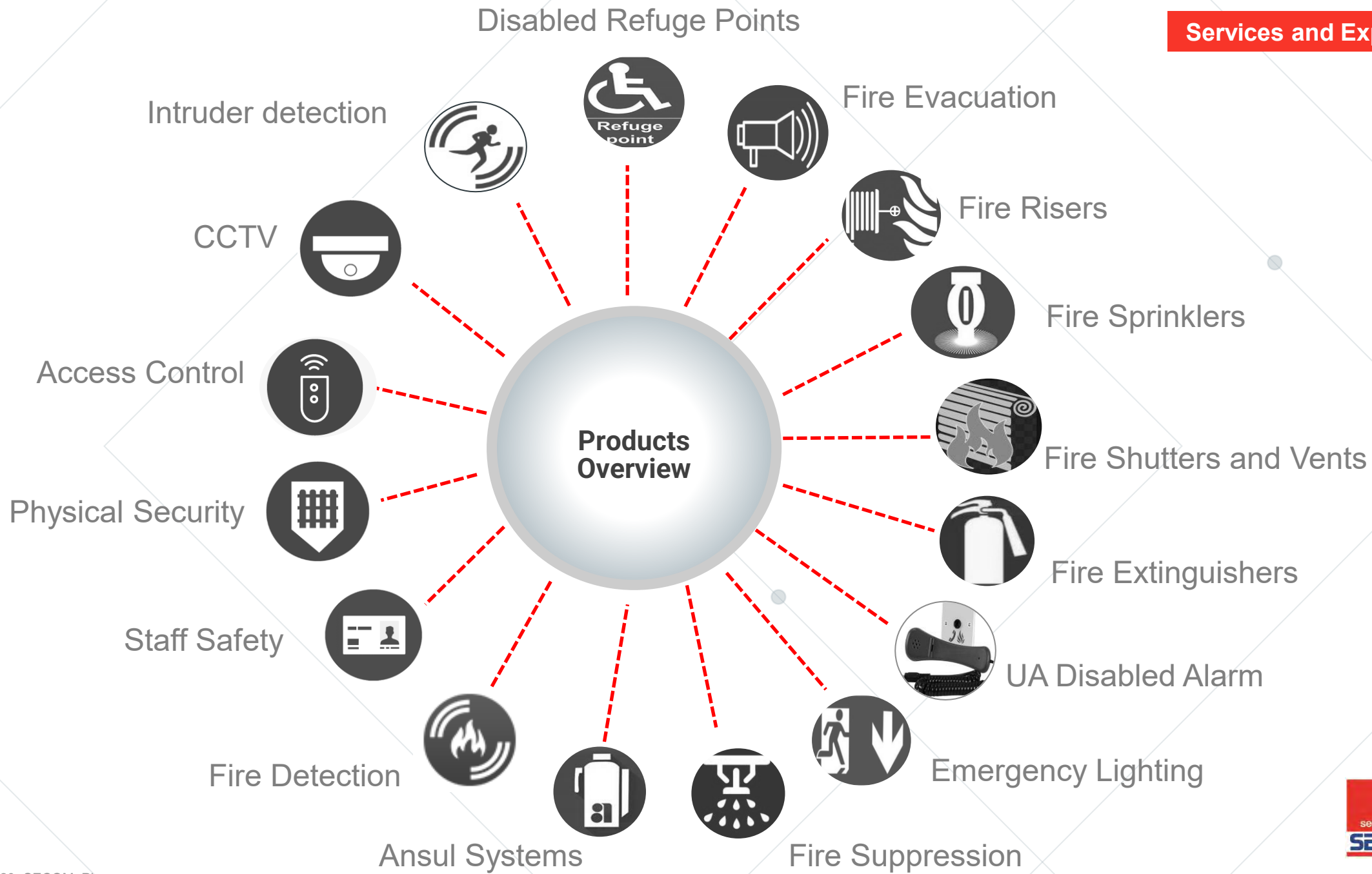
SECOM's Network provides nationwide coverage with offices in:-

- Glasgow
- Belfast
- Birmingham
- Leeds
- London Hainault
- Crawley
- Maidstone
- Kenley
- Hull
- Bristol
- Manchester
- Newcastle
- Southampton



Plus, over 200 PUDO equipment collections depots





Secom Solar CCTV system remotely monitored





SOLAR-POWERED MONITORED CCTV SYSTEM

24/7 REMOTE
SECOM
TECH
SUPPORT



Quick install



Rechargeable batteries



Instant smart alerts



Video Motion Detection



Smart A/I Analytics



Waterproof

- ✔ Rapid deployment
- ✔ Quick installation
- ✔ Remote 4G connectivity
- ✔ 24/7 SECOM Gold monitoring support
- ✔ Customised app alerts

- ✔ Local storage
- ✔ IR for day and night charging
- ✔ Built-in rechargeable battery
- ✔ 256GB memory

Alongside the water- and dust-resistant camera that uses 120dB true WDR technology for crystal-clear imaging, the solar panel's battery can work for up to seven days in rainy or cloudy weather when fully charged. You can receive personalised notifications via the app to reduce unwanted activations and find out when your battery is running low.

Virtual Guard

Cost effective,
incredibly fast
CCTV



Description

Virtual Guard



Virtual Guard



EXTERNAL PROTECTION

- Operator can issue a live voice challenge to site
- Video link can be sent to customer via SMS
- Customer can decide what action to take
- Ideal for enclosed or low traffic area
- Quick install - no additional software needed
- Wire free, battery operated detectors
- Compatible with most existing IP and analogue CCTV systems

Description

Detects events at the perimeter before a criminal has the chance to break in. The event is recorded and sent to the operator, giving a clear and immediate understanding of what caused the activation.



External detection



Pre-recorded announcement



Images relayed to operator and customer



Operator assesses live situation and can issue audio challenges



Operator escalates

Secom Virtual Guard the benefits of Audible Announcements



Secom Physical Solutions Gates and barriers manual/automated



Secom Physical Solutions Fencing Options



Lone Worker Protection Round the Clock



Go Protect Personal Tracking

Our lone worker protection, Go Protect, is a mobile communications device allowing easy wear and discreet operation by the user should they feel their safety may be compromised. Go Protect is fitted with GPS tracking, long battery life and remote speaker control, specifically designed for individuals in vulnerable or high risk situations.



BS8484
Accredited

Remote Monitoring

With Go Protect, the alarm is raised discreetly and safely to our 24/7 Manned Response Centre. The lone worker's call will be monitored by one of our dedicated operators, giving them peace of mind and the assurance they are not alone.

SECOM's Alarm Receiving Centre (ARC) is BS8484 accredited, so should we receive an urgent alert, we can bypass the 999 system and go straight through to the appropriate police force.

24/7
monitoring



Contact your Account Manager
for further information

03301 623 674

Protecting Lone Workers in the Workplace



Requesting Help



Through the push of both buttons, Go Protect will start the short pre-alarm sequence with a distinct tone and vibration.

This lets you know that an alert is being sent to our Manned Response Centre.



Alarm Response



Once the alarm has been received, one of our operators will then call you back promptly.

Go Protect has a two-way speakerphone system allowing you to speak discreetly with the operator, if required. This is only activated when a conversation is necessary, so anyone near the user is unaware SECOM are listening in.

GPS Tracking



Go Protect will obtain your current location and send it to the operator, who will send for assistance, or organise emergency services if required.

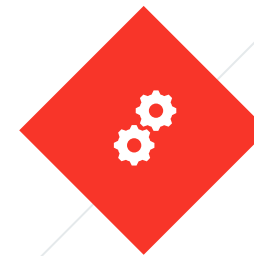
When an operator ends the call your location continues to be sent, and they can still call you back if required.

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CONTROL & COMMAND CENTRE

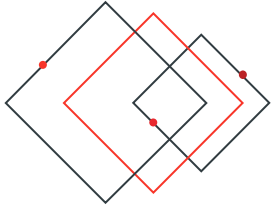




Control & Command

Our own state of the art and accredited Control & Command Centre provides the security of having a dedicated team with over 482 years of monitoring expertise.

Available **24 hours a day, 365 days a year** they can **respond and react to critical conditions** with a totally managed service ensuring dangerous situations are escalated in the agreed appropriate manner and the emergency service contacted if necessary.



Control and Command

Our C&C has achieved BS EN 50518 standard and is one of only a handful of ARCs that have achieved this in the UK. We perform a range of services from here, with fully tested business continuity in place



Control, Command & 24/7/365

Our Operators are cross-trained in all aspects of Alarm and CCTV Monitoring and Physical Security Helpdesk Support, with a clear emphasis on achieving and exceeding the customer service expectations of our customers.

SECOM have a wealth of experience in providing integrated proactive security management solutions to our diverse client base including within the Retail sector.



We are experienced in successfully delivering all Alarm, CCTV, Incident Response and Physical Security

SECOM is trusted to secure the biggest brands in the UK and has developed longstanding relationships, making SECOM the number one choice when choosing a security supplier



Long Standing Customer's
20+ years



364
National Account Customers



Responsive Maintenance



Engineers

Direct labour of 350



Regional

Local bases across UK



Tracking

Live tracking of engineers



Remote

RSD first fix support



Training

National centre and online modules for skills



Apprentices

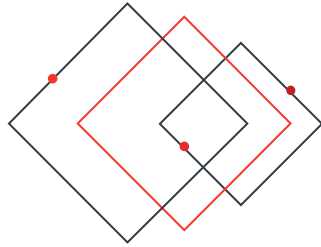
Award winning scheme creating pipeline of engineers



Support

24/7/365 support

We ensure we have the people and parts in sufficient volumes and locations to respond to reactive requests. Support is available 24/7/365 and where suitable is offered remotely. We track and monitor in live time to ensure we are meeting our commitments. We plan for the future by investing in skills development for apprenticeships and existing staff.



Thank You



Any Questions?

