

CaSSOA

THE CARAVAN STORAGE
SITE OWNERS' ASSOCIATION



RULES OF THE CASSOA FORUM

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This agreement of Subscription is made by and between Caravan Security Storage Limited trading as The Caravan Storage Site Owners Association and its Members.

All Members joining The Caravan Storage Site Owners Association (CaSSOA) agree to the following Terms and Conditions.

1.0 DEFINITIONS

- 1.1 Administrator – The person(s) that has overall responsibility for management of the forum.
- 1.2 “Website” or “site” means www.cassoa.co.uk and any website under the ownership or control of CaSSOA from which a link has been created to these terms and conditions
- 1.3 “User”, “you”, “your” and “yours” means the CaSSOA Member accessing the website.
- 1.4 “Material” and “content” means information, data, text, graphics, video, audio, images, links or programming code contained or available on our website.
- 1.5 “Terms and Conditions” means the terms and conditions set out below.

2.0 SUBSCRIPTION

- 2.1 This Forum is for the use of CaSSOA Members only, it is not for use by the general public (non CaSSOA Members).
- 2.2 Subscription to the forum allows you to discuss a variety of topics relating to but not limited to caravan storage with other site owners. It can be used as a tool to seek advice from peers and raise any key issues you may be experiencing.
- 2.3 The Forum is managed by the Administrator and any difficulties and/or technical issues can be reported either by telephone or email, contact details can be found on the ‘Contact Us’ page of the website.

- 2.4 The Administrator also reserves the right to monitor, edit, relocate or remove any post or thread if deemed unacceptable. If any post is removed by the Administrator, we will inform you of the reason if requested.
- 2.5 Subscription to the CaSSOA Forum can be revoked at any time at the discretion of the Administrator. If a Member has their subscription revoked they are not permitted to re-join the Forum unless agreed otherwise by the Administrator, doing such will be considered as unauthorised access.
- 2.6 You acknowledge that any information posted to publicly accessible areas may remain publicly accessible indefinitely.
- 2.7 By registering with the Website and/or forum, you agree:
 - 2.7.1 to provide true, accurate, current and complete information about yourself;
 - 2.7.2 to be bound by these Terms and Conditions;
 - 2.7.3 not to participate in malicious behaviour with the intent to cause damage to CaSSOA, this website or any of the computer systems linking to the Website;
 - 2.7.4 that CaSSOA have the right to modify or delete any or all information relating to a user, including deletion of an account (whether temporarily or permanently) without prior notice or reason.

3.0 RESPONSIBILITY

- 3.1 Members’ are solely responsible for the content of any messages that they post. If at any point content is deemed unacceptable the message will be removed and the formal warning procedure will be followed.
- 3.2 The Administrator reserves the right to disclose any information CaSSOA holds about a Member(s) should a complaint or legal action arise as a result of any post made by them.

4.0 FORMAL WARNINGS

If a Member(s) behaves in a manner that is deemed inappropriate a formal warning will be issued, this will be done via an email. If that Member(s) continues to behave inappropriately a second formal warning will be issued. If the behaviour further continues the Member(s) will have their subscription to the Forum removed.

5.0 TERMS & CONDITIONS

5.1 By posting, commenting and messaging on this site, including the use of images in any content you create, you agree:

- 5.1.1** that you are over the age of 18;
- 5.1.2** to act in accordance with applicable national and international laws;
- 5.1.3** to act in accordance with these Terms and Conditions, applicable laws, rules and guidelines;
- 5.1.4** to accept legal responsibility for the content of your communications;
- 5.1.5** to act in accordance with the relevant rules and guidelines;
- 5.1.6** not to discuss, promote or threaten illegal activity (e.g. threats of violence, illicit drug use, fraud);
- 5.1.7** not to post be obscene, defamatory or libellous, inflammatory, vulgar, sexually orientated, racial, political, hateful, threatening, in violation of any laws or good morals and practice or personally abusive. This includes but is not limited to offensive words or phrases, swearing directly and abbreviated swear words. Even in circumstances where you do not find the word(s) to be offensive we ask you respect that this forum is used by a variety of people and others may not share your views. You hereby undertake to indemnify and hold harmless CaSSOA against all costs and expenses from any such actions by you;

5.1.8 not to post negative, aggressive, defamatory messages and/or naming and shaming companies, organisations and/or other Members as these will be removed. Slander is an offense and will be treated as such. If any Member(s) as a complaint with reference to the above they can contact the Administrator who will address any points raised. Alternatively a copy of our complaints form can be downloaded from the website;

5.1.9 not to post chain letters, spam, advertising or junk messages to other users. Messages of this nature will be removed by the Administrator;

5.1.10 not to re-post anything sent via a private message or email unless permission from sender is given;

5.1.11 not to post information copyrighted or owned by any individual or entity other than yourself on the forum or in commenting without the consent of the owner;

5.1.12 not to violate, plagiarise or infringe on the rights of third parties including copyright, trademark, trade secret, privacy, personal, publicity or proprietary rights. If such an event occurs, the individual posting the information shall be held solely responsible. CaSSOA shall not be held responsible for member-posted information that may violate copyright law

5.2 You acknowledge that CaSSOA may at any time move, modify or remove any content or take further legal action as a result of breaches or suspected breaches of these Terms and Conditions, rules, guidelines, privacy policy, or any applicable laws or regulations or where CaSSOA's rights or third party rights are threatened or infringed. Breaches of applicable law, these Terms and Conditions or guidelines may lead to CaSSOA reporting your activities to your internet service provider, your employer, relevant authorities, or to legal action being taken against you, or both.

6.0 SALES

- 6.1** While people on the forum may want to share information about products and services that have worked for them, the forum is not intended as a marketplace. Avoid posting messages and/or threads of a sales or marketing nature as these are not permitted and will be removed by the Administrator.
- 6.2** Any continuous attempts to post threads of this nature will result in a formal warning.
- 6.3** If you receive personal messages from anyone trying to sell you something or recruit you for a study or media campaign, please contact the Administrator.

7.0 DISCLAIMER

- 7.1** All communications made available by users of this site, and any opinions, advice, statements, views or other information expressed on the forum or in comments are solely provided by, and the responsibility of, the person posting such communication and not of CaSSOA.
- 7.2** CaSSOA does not certify, endorse or verify the contents of any communication posted to the forums, in comments or in personal messages. CaSSOA makes no warranty of any kind, express or implied, with regard to the posted communications or information contained therein.
- 7.3** CaSSOA is not responsible for defamatory, offensive or illegal conduct of any author posting to this forum. Although CaSSOA reserves the right to remove any postings from this forum at its discretion, this reservation creates no affirmative duty in CaSSOA, and failure to exercise this power shall not subject CaSSOA to any liability of any sort.

8.0 LIABILITY

- 8.1** In no event will CaSSOA be liable for any damages, including indirect or consequential damages, or loss of profits arising from or in connection with the use or loss of use of the Website.
- 8.2** CaSSOA do not claim that this Website or any of the content will be uninterrupted or error free, or that this Website or the server that makes it available are free of viruses and bugs.
- 8.3** CaSSOA take no responsibility for the content of any external websites we link to. The existence of a link from any organisation's site to the Website does not imply that we endorse the activities or views of that organisation.
- 8.4** As this is a public forum content included in posts cannot be verified as accurate. CaSSOA do not accept responsibility for any incorrect information posted on the forum, however please note posts and threads are monitored.
- 8.5** You agree to indemnify and hold CaSSOA, affiliates, employees, officers, agents or partners harmless from and against any direct or indirect loss or damage (including consequential loss) and loss of profits, goodwill or business opportunities arising from any third party claim in relation to any content you upload, post or email on or through the Website (including the forum), your use of the Website, or your breach of the provisions of these Terms and Conditions and applicable rules and guidelines.

9.0 GOVERNING LAW

- 9.1** These Terms and Conditions shall be governed by and construed in accordance with the law of England and Wales.

