



The caravan industry support service

Working in partnership with organisations across the industry, the NCC Benevolent Fund supports employees past and present to ensure they are fit for work and life.

Support line:
0333 212 4409

Advice, counselling and support service.

24 hours a day, everyday.

Our service provider Care first provides confidential, impartial advice and support 24 hours a day, 365 days a year. The service is free for you to access whenever you need. You don't need to ask permission from your manager or organisation before contacting Care first.

Through Care first you can access a number of services.

Telephone information and advice

Our Information and Advice specialists are here to help you find practical ways forward when you feel overwhelmed by problems. Sometimes, having the information to make a sensible plan, and some support in doing so, is all it takes to feel better.

Our advisors are highly trained to quickly find what you need and help you get back in control of your life.

Common subjects include

Family and Personal: Relationships, Divorce, Child Support, Domestic Violence, Childcare, Eldercare, Community Care, Changing a Name

Debt: Credit, Debt, Banks, Loans, Consolidation

Workplace: Bullying and Harassment, Maternity Rights/Pay, Sick Pay, Health and Safety at Work

Online services

Care first Lifestyle is an online resource containing information, advice and articles for issues occurring in every-day life.

At Home: Balancing home life with work can be challenging, especially if you are experiencing difficulties in your personal life. Our At Home section provides support for issues such as;

Debt, Finances, Relationships, Family, Your Home, Bereavement and Childcare.

At Work: Many of our friendships, goals, ambitions and experiences stem from the workplace. Coping with work-related pressures will help maintain your wellbeing and the ability to be positive and effective. At Work contains articles, information, advice and support to address problems such as

Stress, Change, Conflict, Promotion, Pressure, Retirement...

Health: This section contains balanced, independent information and advice on Physical health, Wellbeing, Stress, Nutrition; a place to check out health worries or to get inspiration and support for healthy habits.

To access your online service please visit www.carefirst-lifestyle.co.uk

username; ncc

Password: benevolent

**If you would like further information about the fund please email:
info@nccbf.org.uk**

Counselling Services

The NCC Benevolent Fund support line services are completely independent and your call is treated in confidence in accordance with the BACP Ethical Framework. When you make contact you will be asked to identify your employer and you may also be asked for other information – this is purely for statistical use and to ensure eligibility. This information is not passed to your employer.

**Call free and in confidence:
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